



Infinite IT Systems

IT Infrastructure

Company Profile



Sustainable IT foundations, from day one.

INTRODUCTION

Infinite IT Systems, or simply “**Infinite IT**”, is a core member of the Infinity IT Group, specializes in **IT infrastructure** and **managed services**.

Founded in 1993, Infinite IT Systems has become a trusted provider of **network systems, structured cabling, VOIP, cloud platforms**, and **managed IT support**, delivering solutions that form the backbone of modern business operations.

We build robust, scalable IT foundations that keep your technology running smoothly, enabling your business to focus on growth while we handle the infrastructure.

CONTENTS

02	<i>An Expertise That You Can Trust</i>
04	<i>Our Services</i>
06	<i>Managed IT & Network Support</i>
07	<i>VoIP & Telephony</i>
08	<i>Infrastructure & Cabling</i>
09	<i>Cybersecurity Solutions</i>
10	<i>Cloud Services</i>
11	<i>Project Portfolio</i>



INFINITE IT

An *Expertise*
That You Can
Trust

*Empowering businesses
with 30 years of IT
reliability and peace of
mind.*

02 AN EXPERTISE THAT YOU CAN TRUST

IT issues shouldn't just be patched, they should be solved holistically and at the root.

*Infinite IT focus on fixing problems at the **foundational level**, ensuring long-term stability and scalability rather than temporary relief.*

*More than a service provider who reacts when things go wrong, Infinite IT is your **strategic partner** who understands your business, foresees risks, and builds solutions that stand the test of time.*



What We Deliver



Managed IT & Network Support

- IT Management
- End-to-End IT Support
- Network & Infrastructure Management
- Cybersecurity & Data Protection
- Helpdesk & Ticketing System
- Cloud Integration & Backup Solutions
- Remote Monitoring & Automation



VoIP & Telephony

- Voice & Electrical Cabling
- Cloud-Based or On-Prem VoIP Systems
- SIP Trunking & Call Routing Setup
- CRM & Helpdesk Integration
- IVR Menus, Voicemail, Call Queues
- Mobile & Desktop Softphones
- Centralized Call Management Dashboard



Infrastructure & Cabling

- Structured cabling
- Physical LAN/WAN network installation
- Server room & rack installation
- Wi-Fi coverage & device connectivity planning
- Complete on-premise infrastructure buildout



Cybersecurity Solutions

- Threat & vulnerability assessments
- Security monitoring & incident response
- Firewall & endpoint protection
- Data encryption & protection
- Security audits & penetration testing
- Access control & identity management
- Security awareness training
- Cloud & network security



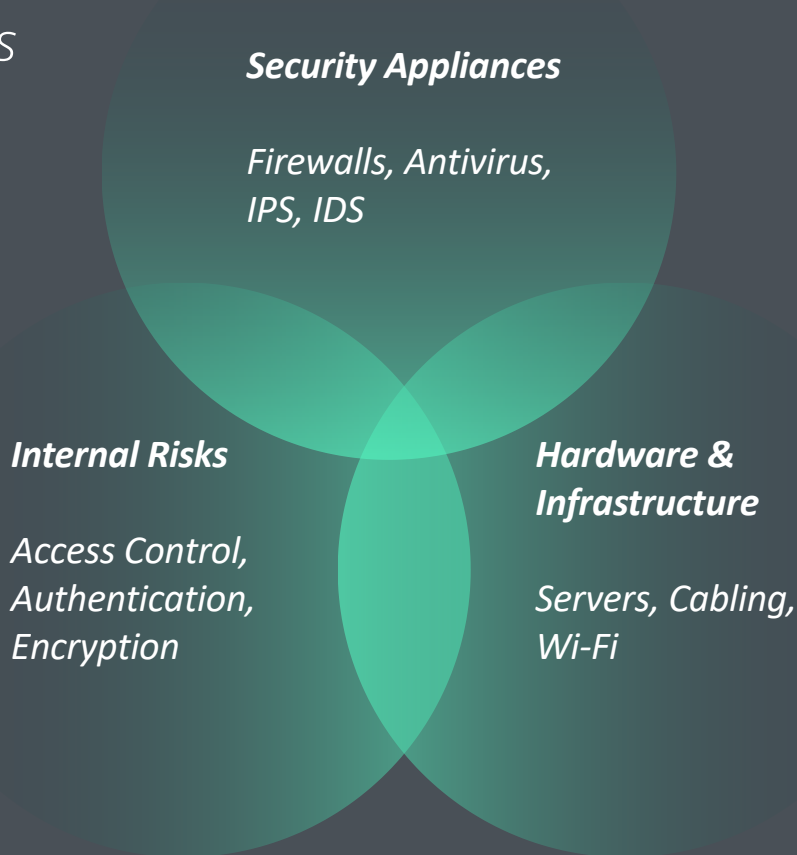
Cloud Solutions

- Cloud migration & deployment (public, private, hybrid)
- Virtualization & server management
- Storage solutions & backup
- Network architecture & performance optimization (not physical installation)
- Data center management & hosting
- Infrastructure planning & optimization
- Disaster recovery & business continuity
- Remote monitoring

Featured Solution: IT Health Check

We provide a **comprehensive assessment** of your entire IT environment, identifying vulnerabilities, inefficiencies, and areas for improvement.

Assessment Focus Areas



Checklist



Network & Internet



Security



Backups



Software & Cloud Systems

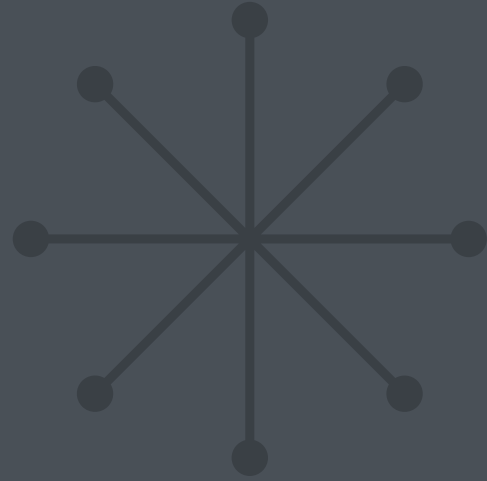


Compliance

Managed IT & Network Support

“The right IT Foundation starts with us.”

Most recurring IT problems come from weak foundations: disconnected systems, outdated networks, and quick fixes that never truly solve the real issue.



What We Offer



IT Management

Comprehensive management of your IT environment.



Helpdesk & Ticketing System

Fast, responsive support from certified engineers.



End-to-End IT Support

Full-spectrum support across all systems, devices, and networks.



Cloud Integration & Backup Solutions

Seamless cloud migration, virtualization, storage, and automated backup solutions.



Network & Infrastructure Management

Design, optimization, and monitoring of your network and infrastructure.



Remote Monitoring & Automation

24/7 monitoring and automated maintenance to prevent issues.



Cybersecurity & Data Protection

Proactive threat detection, firewall and endpoint protection, data encryption, and secure access management.

VoIP & Telephony

“Because your communication should be as professional as your business.”

Many businesses struggle with telephony systems that are rigid, disconnected, or difficult to manage. Missed calls, inconsistent call quality, and fragmented communication channels can frustrate employees and clients alike, impacting productivity, customer satisfaction, and business growth.



What We Offer



Voice & Electrical Cabling

Complete cabling setup



Cloud-Based or On-Prem VoIP Systems

Flexible voice solutions designed to fit your business needs and scale with growth.



SIP Trunking & Call Routing Setup

Design, optimization, and monitoring of your network and infrastructure.



CRM & Helpdesk Integration

Connect telephony systems to your business workflows for improved efficiency.



IVR Menus, Voicemail, Call Queues

Professional call management to enhance customer experience and productivity.



Mobile & Desktop Softphones

Stay connected anytime, anywhere, on any device.



Centralized Call Management Dashboard

Monitor, manage, and optimize all communications from a single platform.

Infrastructure & Cabling

“Because every wire builds the foundation for your business.”

A strong IT infrastructure starts with the right wiring and design. Properly planned and installed cabling creates a reliable, scalable foundation for your networks, servers, and connectivity.



What We Offer



Structured Cabling

Organized, high-quality cabling to support all your IT systems reliably.



Physical LAN/WAN Network Installation

Complete installation of wired networks for seamless connectivity.



Server Room & Rack Installation

Secure, optimized setup for servers and racks to maximize performance and manageability.



Wi-Fi Coverage & Device Connectivity Planning

Comprehensive wireless network design for uninterrupted connectivity across your workspace.



Complete On-Premise Infrastructure Buildout

End-to-end deployment of IT infrastructure to support current operations and future growth.

Cybersecurity Solutions

“Every system needs care, every business needs protection.”

Properly planned cybersecurity keeps your data, networks, and operations secure, giving you the peace of mind to focus on other aspects of your business.



What We Offer



Threat & Vulnerability Assessments

Identify potential risks before they impact your business.



Security Audits & Penetration Testing

Regular evaluations to uncover vulnerabilities and strengthen defenses.



Security Monitoring & Incident Response

Continuous monitoring and rapid response to mitigate threats in real time.



Access Control & Identity Management

Manage user permissions and secure access to critical systems.



Firewall & Endpoint Protection

Comprehensive protection for your network and all connected devices.



Security Awareness Training

Empower employees to recognize and prevent security threats.



Data Encryption & Protection

Safeguard sensitive data in transit and at rest.



Cloud & Network Security

Protect cloud environments and network infrastructure from unauthorized access and breaches.

Cloud Solutions

“Smart cloud solutions bring out the best in your team and your technology.”

A powerful cloud foundation powers a powerful business. Smart architecture ensures consistent continuity, robust performance, and unstoppable growth.



What We Offer



Cloud Migration & Deployment

Design and deploy cloud environments tailored to your business needs.



Virtualization & Server Management

Optimize performance, scalability, and availability through centralized server and virtual environment management.



Storage Solutions & Backup

Secure, scalable storage architectures with reliable backup and recovery strategies.



Network Architecture & Performance Optimization

Design and optimize network infrastructure for speed, reliability, and security.



Data Center Management & Hosting

End-to-end management of data center operations, including hosting, capacity planning, and optimization.



Disaster Recovery & Business Continuity

Robust DR and BC plans to ensure minimal downtime and rapid recovery in the event of disruptions.



Remote Monitoring & Proactive Support

24/7 monitoring to detect issues early, maintain system health, and ensure peace of mind.

IT Setup for New Industrial Facility Build-Up

Challenge

A new industrial facility required a fully integrated IT infrastructure to be planned and implemented from the early construction phase through operational readiness.

Technologies

- CISCO
- HPE
- Fortinet
- Unifi
- HP Networking
- Data Center Virtualization Technologies
- Fiber Optic Solutions

Solutions

<i>Strategic IT infrastructure planning during the construction phase</i>	<i>Managed IT services design and deployment</i>	<i>Data center network design and implementation</i>
<i>Fiber optic backbone and structured cabling system</i>	<i>Rack setup and power cabling systems</i>	<i>Indoor and outdoor CCTV systems</i>
<i>Network cabling for outlets, access points, and factory areas</i>	<i>Access control systems and cabling</i>	<i>Broadcasting systems and equipment</i>
<i>Conference room and training room technology setup</i>	<i>End-to-end project management</i>	

Office IT Relocation

Challenge

A long-term customer required the relocation of their office IT environment to a new location while maintaining uninterrupted business operations and minimizing downtime throughout the move.

Technologies

Enterprise networking and server infrastructure

Structured cabling systems

IT service management under Service Level Agreement (SLA)

Solutions

<i>End-to-end IT relocation planning and execution</i>	<i>SLA-backed IT support during and after relocation</i>	<i>Dismantling, transportation, and reinstallation of IT systems and infrastructure</i>
<i>Relocation of servers, network devices, workstations, and peripherals</i>	<i>Reinstallation of structured cabling and network systems at the new office</i>	<i>Comprehensive testing and optimization of all IT systems post-relocation</i>

SLA-Based IT Maintenance & Server Reconnection for an International School

Challenge

An international school expanding to a new building required seamless IT infrastructure transition while maintaining uninterrupted operations for students and staff. The key challenge was reconnecting and realigning servers and network systems with minimal downtime.

Solutions

<i>SLA-based IT maintenance and support</i>	<i>Server reconnection and optimization to align with the new building environment</i>	<i>Dismantling, transportation, and reinstallation of IT systems and infrastructure</i>
<i>Network infrastructure realignment and system configuration</i>	<i>Structured cabling setup and comprehensive system testing</i>	<i>Ongoing SLA-backed IT support to ensure reliable and continuous performance</i>

Technologies

Server and network infrastructure systems

Structured cabling solutions

IT service management under Service Level Agreement (SLA)



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